

Briefing Note

To: Health and Social Care Scrutiny Board (5)

Date: 15th October 2014

Subject: Increased support through telecare, Aylesford Consultation & transition to a new model of short term support

1. Purpose of the Note

1.1 This note provides Health & Social Care Scrutiny Board (5) with an overview of the outcome of the focused consultation regarding proposed closure of the Aylesford, including identifying any changes to the impacts identified and the impact of cessation of this service. The note also provides an update with regards to progress of implementing the "Short Term Services to Maximise Independence - High Level Strategy" (April 2014).

2. Recommendations

2.1 Health and Social Care Scrutiny Board (5) to note the outcome of the consultation process and progress to date implementing the "High Level Short Term Strategy" and make any recommendations to be considered by Cabinet at the Cabinet meeting on 4th November 2014.

3. Information/Background

3.1 Aylesford is a City Council run, bedded re-ablement facility within the city. As part of previous budget proposals the City Council intended to cease provision of this service. In addition to the decision to cease provision, the fabric of the building itself is not of a good standard and the environment is not conducive to the high level short term support strategy that partners within the City have subsequently agreed and signed up to.

3.2 As a result of the original decision by the City Council, Coventry & Rugby Clinical Commissioning Group agreed to fund the facility whilst other provisions of alternative short term support were explored. That funding has been extended on short term basis and renewed until March 2015. The ability to continue to fund this resource beyond that date has become challenging and a clear indication to cease funding at that date has been communicated by the CCG. As part of changing the emphasis around short term support the CCG is contributing significant funding to the enhanced telecare offer within the City.

3.3 In June 2014, Cabinet agreed for a focused consultation to be carried out to re-visit opinion around the potential closure. A detailed response to the consultation

feedback is currently being drafted, however the pertinent points of the feedback are not materially different to the original consultation undertaken in the Autumn of 2013 and can be summarised as follows:

- In principle respondents agreed that wherever possible people should receive short term support in their own homes and that the local model should reflect that.
- There was significant representation that there should be bedded capacity within the City.
- There was an overall view that a joint health and social care transition plan should be in place to give confidence that there will be suitable alternatives in order to manage the reduction of the 25 Aylesford beds.
- Even with a transition plan it was felt that taking the 25 beds at Aylesford is too big a change by a number of respondents.
- That respondents felt that there is insufficient evidence to support that short term support provided in people's own homes is as, or more effective, than bed based short term support.
- That a contingency plan needs to be in place to mitigate if the new model does not support the reduction in those beds leading to a negative impact on flow through the health and social care system.

4. Progress made implementing the High level strategy, during and after the period of consultation

4.1 A number of actions are currently underway to support the implementation of the "Short Term Services to Maximise Independence - High Level Strategy" (April 2014). These actions are the start of a move away from using residential beds as a primary short term solution for people with health and social care needs, by re-focusing support to a model that wherever possible people are supported in their own homes or in settings similar to their own homes.

Progress can be summarised as follows:

- Implementation of cluster based home support contracts.
Progress: Implementation of cluster based home support contracts went fully live in July 2014.
- Implementation of a new Telecare offer linked to re-ablement with a responder service.
Progress: Responder service – night time pilot went live on 15th September 2014. New Telecare offer being rolled out in October/November 2014.

- Development of a single re-ablement pathway.
Progress: New pathway went live from 1st October 2014.
- Development of a home based re-ablement service for people with dementia.
Progress: New dementia discharge to assess service pilot went live in September 2014.
- The use of housing with care re-ablement where people are not initially able to be supported in their own homes.
Progress: Housing with Care revised staffing structure consultation planned for October 2014. This proposal reduces tiers of management roles and re-invests some of the budget back into frontline staffing, increasing the level of support that will be provided in housing with care to meet increased levels of need. In addition a pilot has been started using 6 beds at Farmcote Lodge where the increased telecare offer is being trialled alongside additional Occupational Therapy and Social Work input.

4.2 The Cabinet report “Aylesford Consultation and transition to a new model of short term support” will be presented at Cabinet on 4th November 2014.

5. List of appendices included

- Increased Community Support Through Telecare, Cabinet Report, 17th June 2014
- Increased Community Support Through Telecare Appendix 1
- Increased Community Support Through Telecare Appendix 2

6. Other useful background papers

- A Bolder Community Services (ABCS) Interim Consultation Report, October 2013
- Community Services – consultation on service changes, Cabinet Report, 13th August 2013

David Watts, Assistant Director – Adult Social Care
Telephone: 024 7683 3420
Email: david.watts3@coventry.gov.uk